

## WHOM WE ADDRESS

The services of the Service Centre are particularly aimed at law enforcement agencies, relevant advisory centres, trade unions, labour inspection authorities, immigration authorities, employment agencies, job centres, federal state ministries, employers' associations and civil society actors.

## TRAININGS

We offer tailored and free on-site and online trainings for various professional groups to strengthen the capabilities of the actors involved. Our training programme is available nationwide. Participants acquire competencies in recognising cases of labour exploitation, forced labour and human trafficking in their respective fields through case studies and group work and discuss possible courses of action.

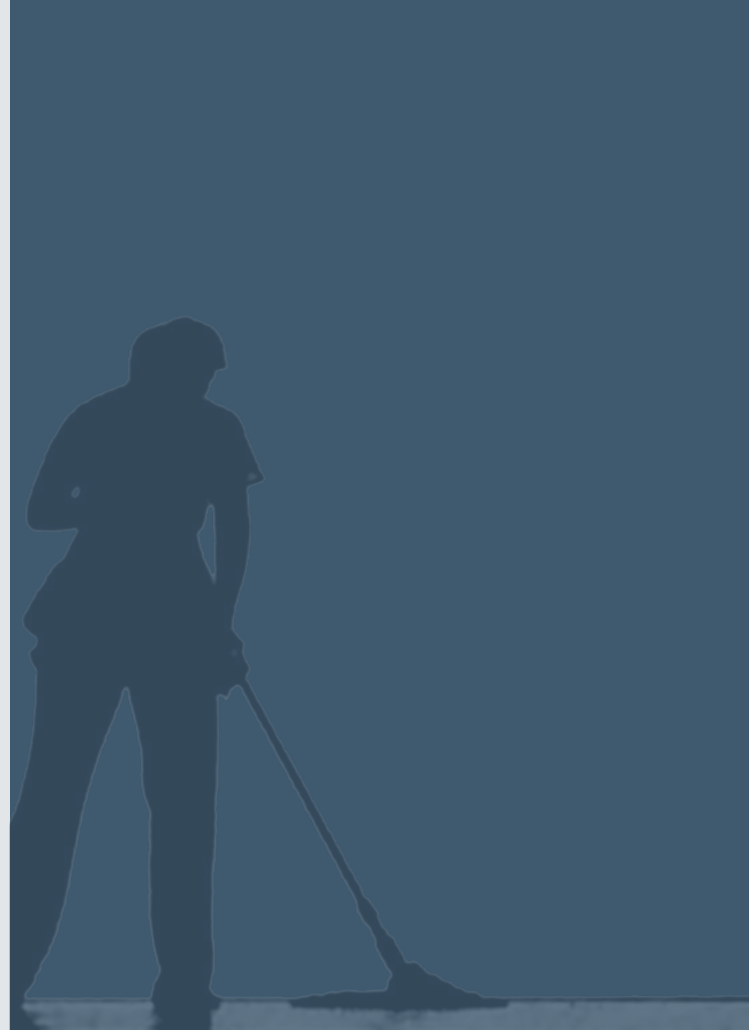
## INFORMATION PORTAL

In the information portal, you will find a diverse collection of materials and information on labour exploitation, forced labour and human trafficking that can be used in practice. Additionally, through an extensive database, you can locate specialised advisory centres in your area.



Through the QR code, you will be directed to our information portal:

[www.servicestelle-gegen-zwangsarbeit.de](http://www.servicestelle-gegen-zwangsarbeit.de)



Service Centre against Labour Exploitation, Forced Labour and Human Trafficking

Arbeit und Leben Berlin-Brandenburg DGB/VHS e. V.  
Lorenzweg 5 · 12099 Berlin · Tel: 030-5130 192 75  
E-Mail: [info@servicestelle-gegen-zwangsarbeit.de](mailto:info@servicestelle-gegen-zwangsarbeit.de)  
Web: [www.servicestelle-gegen-zwangsarbeit.de](http://www.servicestelle-gegen-zwangsarbeit.de)

The Service Centre against Labour Exploitation, Forced Labour and Human Trafficking is funded by the Federal Ministry for Labour and Social Affairs.



**SERVICE  
CENTRE** / **against**  
Labour Exploitation  
Forced Labour &  
Human Trafficking

**Arbeit und  
Leben**

BERLIN-BRANDENBURG

# SERVICE CENTRE AGAINST LABOUR EXPLOITATION, FORCED LABOUR AND HUMAN TRAFFICKING

## WHAT IT'S ABOUT

Labour exploitation, forced labour and human trafficking exist in Germany as well. Despite low numbers of police investigations, estimates suggest a higher number of victims of forced labour. Globally, the International Labour Organization estimates that there are 28 million victims (ILO, 2022). Forced labour occurs in various sectors such as construction, hospitality, logistics and agriculture. Victims are rarely identified as such in Germany and therefore do not receive the support and care they are entitled to by law. It is therefore crucial to build the necessary knowledge and establish effective structures for advising, supporting victims and prosecuting perpetrators.

## WHO WE ARE

The Service Centre against Labour Exploitation, Forced Labour and Human Trafficking was established in 2017 by the Federal Ministry of Labour and Social Affairs based on the recommendations of the Federal-State Working Group (B-L-AG) against labour exploitation. The Service Centre is managed by Arbeit und Leben Berlin-Brandenburg DGB/VHS e.V.

## WHAT WE DO

The central goal of the Service Centre is networking. It contributes to the nationwide establishment and strengthening of cooperation structures against labour exploitation, forced labour and human trafficking. It thereby enhances the competencies of relevant actors and provides knowledge and awareness of exploitative labour and forced situations at the national, regional and local levels.

The Service Centre focuses on the following:

- Surveying and documenting specific regulations and activities related to labour exploitation, forced labour and human trafficking in the federal states
- Conducting training on legal foundations, victim identification and collaboration with relevant stakeholders
- Compiling information on labour exploitation, forced labour and human trafficking in the form of a web-based information portal
- Developing and providing practical materials and specialised publications
- Promoting international exchange

If you have any questions about the work of the Service Centre or are interested in training (at your institution or authority), please feel free to contact us using the provided contact information.

